Case Study

Edwards Duthie
Solicitors

Company: Edwards Duthie
Article: Lowering Total Cost Ownership
Website: www.edwardsduthie.com

Accesspoint

where people make the difference

The Law Firm

Spread over 3 sites in Ilford, East Ham, Plaistow, Edwards Duthie are East London / West Essex's largest law firm, with 134 active users accessing case management software, digital dictation software, and a full MS Office suite. Operating on a National basis their clients are located countrywide.

The Challenge

Managing and maintaining their back office IT infrastructure was an ever increasing overhead, with escalating hardware maintenance contracts and ever increasing energy costs.

Edwards Duthie were faced with the challenge of making changes to reduce these costs to help them remain competitive in an increasingly busy legal market place.

Accesspoint Technologies advised by consultation on the most appropriate solution, then subsequent management and implementation of a Cloud based IT system which would give Edwards Duthie full access to their existing IT infrastructure whilst reducing their total cost ownership and providing increased uptime.

A move to the Cloud meant that they didn't need to undergo the costly server replacement process, scheduled to happen as the current servers reached the end of their warranty lifetime.

"Accesspoint provide specialist Legal IT services and hosting to our Firm. Their knowledge of our systems, ability to deliver under pressure and professionalism are highly important and have been key to our successful partnership with them"

- KW, Practice Director - Edwards Duthie.

Accesspoint Technologies Ltd.

a: Unit 7 | Ashton Gate
    Ashton Road | Harold Hill | RM3 8UF

t: 0203 189 2645
f: 0845 605 1200

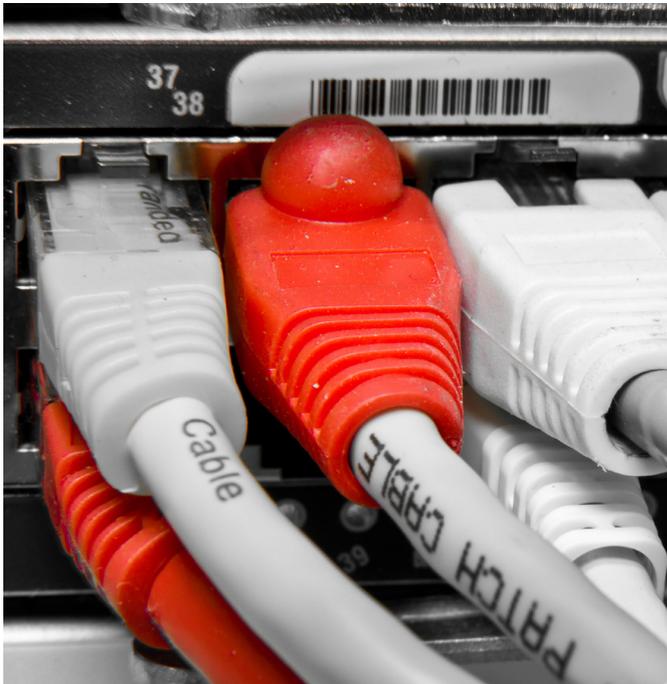e: info@theaccesspoint.co.uk
w: www.theaccesspoint.co.uk

The Solution

The Edwards Duthie Cloud platform was custom designed for growth and flexibility in mind, including the resilience that is expected from today's 24 hour business world.

We used the latest Microsoft technologies designed to always be there, with the peace of mind that the system is being monitored by our dedicated support team. We provide industry leading uptime to ensure Edwards Duthie never miss a thing.

"The Edwards Duthie Cloud platform was custom designed for growth and flexibility in mind"

- KW, Practice Director - Edwards Duthie.

We used state of the art software and hardware to provide a fully modular Cloud solution that meets the practices changes in demand, whilst providing a uniform environment that follows the user via the log on / off process onto the Cloud to ensure that their work session is fully supported, secure and perfect every time.

Built using VMware on industry leading hardware, with load balanced terminal servers that combine with application servers (using TFB) for practice management, then in addition, digital dictation and voice recognition (using Bighand) all with full Cloud functionality as standard.

Their Email is provided via MS Exchange and integrated with the Cloud to provide a feature rich email system, that is compatible with all popular mobile devices.

Collaboration is possible via MS Sharepoint and integrated with the Cloud to allow for a customised intranet / workflow system designed specifically for Edwards Duthie.

"Built using VMware on industry leading hardware, with load balanced terminal servers"

- KW, Practice Director - Edwards Duthie.