

Case Study



Bindmans

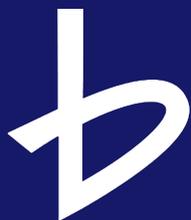
Company: Bindmans
Article: Ageing hardware and
Disaster Recovery
Website: www.bindmans.com

Accesspoint

where people make the difference

The Law Firm

Bindmans LLP is located in London with over 120 active users and provide a wide range of legal services carrying a reputation for being at the cutting edge of legal developments, particularly in relation to human rights issues. Many of its lawyers are nationally recognised as leading experts in their fields and they offer an excellent service for most types of legal advice. Including: public law, human rights, personal injury and clinical negligence, employment, family, immigration, crime.



Bindmans

The Challenge

With an ever ageing IT infrastructure, Bindmans were faced with a decision to replace their existing hardware and commission extra IT staff or find an alternative solution. The initial capital outlay for the hardware and software licences that were required would be considerable as all aspects of IT required updating.



The Process

After taking references a tender document went out to 10 prospective suppliers capable of providing a solution, 5 were then shortlisted for interview.

Accesspoint stood out as being very technical, 'knew their stuff', and had hands on "legal experience" to provide the edge. All were key to the Bindmans decision.

After looking at the cloud, they could see that the worry

"Accesspoints knowledge of the legal sector has been a huge bonus and benefit to Bindmans and our relationship has been great, going from strength to strength."

- David Wilcock, IT Manager

Accesspoint
Technologies Ltd.

a: Unit 7 | Ashton Gate
Ashton Road | Harold Hill | RM3 8UF

t: 0203 189 2645
f: 0845 605 1200

e: info@theaccesspoint.co.uk
w: www.theaccesspoint.co.uk

of capital expenditure for hardware was gone, it provided a regular payment plan which could be accurately budgeted for. Plus it had the added benefit of not having to worry about the cost of upgrades to latest versions and updating hardware in the future.

Having the expertise of the specialists from Accesspoint at the end of the phone eliminated the need and expense of recruiting additional IT employees.

It also offered a "built in" disaster recovery solution with our core systems in a offsite location based in the UK.

"Accesspoint stood out as being very technical, 'knew their stuff'"

- David Wilcock, IT Manager

The Solution

Using the latest Microsoft technologies, the Cloud platform for Bindmans was custom designed to allow for growth and flexibility, with the peace of mind that the system is being monitored by our dedicated support team. Industry leading uptime is provided to ensure Bindmans never miss a thing.

We used state of the art software and hardware to provide a fully modular Cloud solution that meets the practices changes in demand, whilst providing a uniform environment that follows the user via the log on / off

process onto the Cloud to ensure that their work session is fully supported and perfect every time.

Built using VMware on industry leading hardware, with load balanced terminal servers that combine with application servers for practice management, then in addition, digital dictation and voice recognition all with full Cloud functionality as standard.

Their Email is provided via MS Exchange and integrated with the Cloud to provide a feature rich email system, that is compatible with all popular mobile devices.

Collaboration is possible via MS Sharepoint and integrated with the Cloud to allow for a customised intranet / workflow system designed specifically for Bindmans.

Working with Accesspoint has given the end users the flexibility of working anywhere at anytime.

One of the main advantages Bindmans originally sought from the cloud was DR for backup. Uptime is critical in the legal industry where time is money.



"Whenever we log any calls or need to speak to someone, the service has been personal and 'first class'.

- David Wilcock, IT Manager